

BESTSELLER®

BESTSELLER streamlines its customs handling process with Logistics Trading Services (LTS)

Motivation

With their global setup and large volume, BESTSELLER handle large amounts of customs data every day.

In connection with the replacement of their ERP-system, BESTSELLER faced a challenge finding a replacement for their in-house customs solution. BESTSELLER wanted a standard solution, which not only mirrored the functionality of their existing solution, but could also accommodate their special needs going forward.

After screening the market for standard solutions, they selected Lectors LTS solution. In connection with BESTSELLER's implementation of the system, new functionality was introduced in order to fully support the needs of a multinational enterprise customer.

The solution

With Logistics Trading Services (LTS), BESTSELLER has obtained a cloud-based standard solution for all customs handling processes including import, export, multiple bonded warehouse locations and including extensive reporting and document handling.

All transactions are verified and all changes logged before data is sent to Customs. The solution includes integration to Danish and Dutch Customs.

There is a two-way integration between LTS and BESTSELLER's ERP-system. ERP delivers multiple data sets for customs handling, while LTS returns the resulting data pertaining to the customs handling process.

The service agreement includes system monitoring and maintenance.

"Lectors LTS solution has made our administrative work with automated customs handling "even" better. We save money in the process and keep errors down to an absolute minimum.

LTS helps solve our extensive and specific needs on a 100% standardized platform. It lowers our Total Cost of Ownership, and Lector ensures the solution is kept up to date".

Karl Heinz Jürgensen

Corporate Customs Manager
at BESTSELLER

Result

- Elimination of customs handling expenses
- Proper handling of bonded warehouses and transit goods, including automatic and controlled settlement of customs debt
- Overview of customs debt and security obligations
- Duty-free sales of goods to customers outside the EU
- Minimal requirement to internal resources in relation to implementation and system operation
- Full traceability and history on all registered goods
- Identification and thus a reduction in master data errors
- Unlimited user access



BESTSELLER

BESTSELLER is an international, family-owned fashion company with an impressive history. With a range of more than 20 individual fashion brands, BESTSELLER provides fashion clothing and accessories for both women, men, teenagers and children.

BESTSELLER brands and products are available online in about 2,700 branded chain stores, 15,000 multi-brand and in department stores across Europe, The Middle East, North America, Latin America, Australia and India. BESTSELLER Fashion Group China is an independent company designing its own collections for more than 7,000 stores in China.